Logi Ad Hoc Reporting Management Console Installation Guide



Version 12.1 July 2016



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INTRODUCTION

The Logi Ad Hoc Management Console (MC) is the primary management utility for the centralized administration of all Ad Hoc Reporting instances. As such, it is version-specific and allows the System Administrator to:

- Create Ad Hoc Reporting instances
- Upgrade Ad Hoc Reporting instances to the installed version
- Remove Ad Hoc Reporting instances
- Exercise various utilities related to an Ad Hoc Reporting instance

Note:

When installed on the same server, the MC also allows the System Administrator to create, upgrade and repair Ad Hoc instances. This is the recommended configuration. For more information about this configuration, please see our online document: General Guide to Installing Logi Ad Hoc Report Builder.

The MC is not our web-based reporting application. It is, as the name implies, the application used to create, configure, and manage Logi Ad Hoc instances. A Logi Ad Hoc instance is our web-based reporting application.

This document covers the installation of the MC and includes the following information:

- System requirements
- Installing the application
- Removing the application
- Repairing the application
- Contact information

There are, throughout this document, notes regarding installation of the Java version of the MC and they appear in this format:

Java -

Java related content



Target Audience

This guide is intended for the System Administrator. The successful installation of the MC requires knowledge of the network and reporting architecture. For additional technical documentation or support for this, or any other Logi Analytics product, please visit our web site at <u>http://www.logianalytics.com/support/</u>.

System Requirements

The MC requires that the following components be installed on the server:

- Windows 2003+
- Microsoft .NET Framework 4.0+

Installation Process

The MC is typically installed on the primary web server; however, this is not required. As a central management facility for all Logi Ad Hoc Reporting instances, the MC should be installed on a server that has connectivity to all potential reporting web servers.

The expected results of the installation process are:

- Creation of an installation folder, if necessary
- Creation/identification of the base application in the folder
- Creation of a program group and various shortcuts to run the application
- Acquisition of a license file

Note:

Privileges sufficient to allow installation of software on the server are required to install the application. Typically this implies "Administrator" privileges.



New Installation

The MC is typically deployed on a web server; however, it may be installed on any machine that is configured to serve as a central management area for all intended web servers.

Note:

The MC requires the .NET Framework 4.x. If the.NET Framework 4.x has not been installed previously, the installation script will attempt to acquire and install it. In that case, Internet connectivity will be required to complete the installation. Simply confirm the installation when prompted.

Note:

The installation script is a typical wizard-based application. You can **Cancel** the installation at various points and can use the **Back** button to review or respecify information.

Hint:

The MC is very version-oriented! We strongly suggest that the version information be retained in the Program Group name, as well as the physical folder name.

Here are the execution steps for a new MC installation and the expected results:

1) Launch the installation file. After a brief examination of the installation package, the script will present the following dialog box:



🛃 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard	
	Welcome to the InstallShield Wizard for Logi Ad Hoc Reporting 12.1
N2 Ad Hoc REPORTING	The InstallShield(R) Wizard will install Logi Ad Hoc Reporting 12.1 on your computer. To continue, dick Next. WARNING: This program is protected by copyright law and international treaties.
	< Back Next > Cancel

2) Click **Next** to continue the installation.





😾 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard		
License Agreement —		
Please read the following license agreement carefully.		
Logi Analytics CONFIDENTIAL and PROPRIETARY		
LICENSE AGREEMENT		
CAUTION: YOU SHOULD CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS OF THIS AGREEMENT BEFORE INSTALLING OR USING THE SOFTWARE PRODUCTS AND DOCUMENTATION THIS AGREEMENT RELATES TO. BY ACCEPTING THIS AGREEMENT YOU ARE CONSENTING TO BE BOUND BY THE TERMS AND CONDITIONS CONTAINED HEREIN		
I accept the terms in the license agreement		
\bigcirc I do not accept the terms in the license agreement		
InstallShield		
< Back Next > Cancel		

- 3) Select the "accept" option after reading the agreement.
- 4) Click **Next** to continue the installation.



闄 Logi Ad Hoc	Reporting 12.1 - InstallShield Wizard
Setup Type	_
Choose the s	setup type that best suits your needs.
Please select	t a setup type.
Typical	
1 ¹	This option will only install Logi Ad Hoc Reporting 12.1 in the specified directory.
Complete	
	This option will install Logi Ad Hoc Reporting 12.1 and LogiAnalytics Ad Hoc Scheduling Service.
InstallShield ——	< Back Next > Cancel

5) Select the **Complete** option if you want to also install the **Logi Ad Hoc Scheduler** on this server. Otherwise select the **Typical** option.*

* For information about Logi Ad Hoc Scheduler see our online document Introducing the Logi Scheduler for Ad Hoc.

Java -

The option to install the Logi Scheduling Service is not available. This dialog will not be presented.



😸 Logi Ad I	Hoc Reporting 12.1 - InstallShield Wizard		
Destination Folder			
Click Nex	kt to install to this folder, or click Change to install to a different folder.		
	Install Logi Ad Hoc Reporting 12.1 to:		
	C: (Program Files (Logi Analytics Ad Hoc 12)		
InstallShield -			
	< Back Next > Cancel		

- 6) Clicking **Change** will display a dialog box that allows you to select an alternate installation folder. You can select an existing folder, or create a new folder, for that purpose.
- 7) To accept the specified installation folder, click **Next** to continue the installation



🔡 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard		
Ready to Install the Program 🛑		
The wizard is ready to begin installation.		
Click Install to begin the installation.		
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.		
InstallShield Cancel		

- 8) Click **Install** to start the physical installation.
- 9) The installation script will display the following progress indicator:



😸 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard 📃 💼 📧			
Installing	Installing Logi Ad Hoc Reporting 12.1		
The prog	ram features you selected are being installed.		
1 7	 Please wait while the InstallShield Wizard installs Logi Ad Hoc Reporting 12.1. This may take several minutes. 		
	Status:		
	Copying new files		
InstallShield -			
	< Back Next > Cancel		

10) When this portion of the installation is complete, the **Next** button will be enabled again. Click it to display the final dialog box.



📸 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard		
	InstallShield Wizard Completed The InstallShield Wizard has successfully installed Logi Ad Hoc Reporting 12.1. Click Finish to exit the	
■2 Ad Hoc REPORTING	wizard. To create an instance, launch the Logi Ad Hoc Management Console at Start -> All Programs -> Logi Ad Hoc Reporting 12.1 -> Management Console.	
	< Back Finish Cancel	

11) Close the dialog box by clicking **Finish**.

The core MC is now installed. To verify the installation:

- Ensure that the installation folder specified in Step 7 is populated.
- Look for the program group and shortcuts.
- Launch the Management Console from the shortcut.
- Using the **Documentation** link, review a few of the documents. For information about using the application to manage Logi Ad Hoc Reporting instances, refer to the *Logi Ad Hoc Management Console Usage Guide*.



Getting a License File

For new installations of the MC, the System Administrator needs to download a license file and place it in the proper location.

Note:

If you're upgrading from v11, you will need to get a new v12 license.

If any previous version 12 release of the MC has already been installed on the server, there is no need to acquire another license file. All version 12 releases will work with the original v12 license file.

Target Location

The default location of the license file is in the root folder of the Version 12 MC installation. The typical installation folder structure looks like:

C:\

```
Program Files\
Logi Analytics Ad Hoc 12\
LogiAnalytics Ad Hoc Report Builder 12.1.n\
LogiAnalytics Ad Hoc Report Builder 12.1.nn\
```

In this example, the root folder is Logi Analytics Ad Hoc 12. It sub-folders contain different versions of the MC.

Downloading the License File

To download the license file, go to the <u>License Manager</u> page on the Logi DevNet web site. You will be required to login.

For additional background information about licenses, go to our <u>Product</u> <u>Licensing</u> document.

If additional licenses are needed or you have questions, please contact Customer Support. Their contact information is on the last page of this document.



Removal Process

There are two techniques for removing the MC from the server: use the Windows Add/Remove Programs facility or use the original installation file.

Note:

Removal of the MC will not remove any instances of Logi Ad Hoc Reporting. The instructions provided here will only remove the MC. However, removing it will eliminate the option of managing the Logi Ad Hoc Reporting instances using this version of the MC.

The Windows Control Panel \rightarrow Add/Remove Programs facility is welldocumented elsewhere and is not discussed here.

To remove the MC using the original installation file:

- 1) Launch the installation file.
- 2) The installation script detects if an existing application already exists and, if so, the following dialog box is presented:



🗄 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard 🛛 💌		
	Welcome to the InstallShield Wizard for Logi Ad Hoc Reporting 12.1	
■2 Ad Hoc REPORTING	The InstallShield(R) Wizard will allow you to modify, repair, or remove Logi Ad Hoc Reporting 12.1. To continue, dick Next.	
	< Back Next > Cancel	

3) Click **Next** to continue the removal process.



闄 Logi Ad Hoc R	Reporting 12.1 - InstallShield Wizard	
Program Maintenance		
Modify, repair,	, or remove the program.	
Modify		
1 ⁴	Change which program features are installed. This option displays the Custom Selection dialog in which you can change the way features are installed.	
🔘 Repair		
1 ⁵	Repair installation errors in the program. This option fixes missing or corrupt files, shortcuts, and registry entries.	
Remove		
8	Remove Logi Ad Hoc Reporting 12.1 from your computer.	
InstallShield		
	< Back Next > Cancel	

4) Select the **Remove** option and click **Next** to continue the removal process.





🔡 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard	×	
Remove the Program	_	
You have chosen to remove the program from your system.	=	
Click Remove to remove Logi Ad Hoc Reporting 12.1 from your computer. After removal, this program will no longer be available for use.		
If you want to review or change any settings, click Back.		
InstallShield		
< Back Remove	Cancel	

5) Click **Remove** to begin the removal process.



6) Once removal is complete, the following notification will be presented:

😸 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard		
	InstallShield Wizard Completed The InstallShield Wizard has successfully uninstalled Logi Ad Hoc Reporting 12. 1. Click Finish to exit the wizard.	
■2 Ad Hoc REPORTING		
	< Back Finish Cance	

7) Click **Finish** to complete the finish the process

At this point, the original installation folder should have been removed along with all of the contents. In addition, the program group should have been removed (to the extent possible).



Repair or Modify Process

If the MC becomes corrupted or unstable, it is possible to **repair** it using the installation file. This could happen, for example, as the result of an inadvertent manual "clean up" of the folders/files of the original installation.

If there are additional features that need to be installed, such as the Logi Ad Hoc Scheduler, that were not installed initially, the installation can be **modified** to install the desired features.

To repair the MC using the original installation file:

- 1) Launch the MC installation file.
- 2) The installation script detects if an existing application already exists and, if so, the following dialog box is presented:

🗒 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard		
	Welcome to the InstallShield Wizard for Logi Ad Hoc Reporting 12.1	
N2 Ad Hoc REPORTING	The InstallShield(R) Wizard will allow you to modify, repair, or remove Logi Ad Hoc Reporting 12.1. To continue, dick Next.	
< Back Next > Cancel		

3) Click **Next** to continue.



😾 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard 🛛 💦 🖂			
Program Maintenance			
Modify, repair, or remove the program.			
Modify			
1 ⁴	Change which program features are installed. This option displays the Custom Selection dialog in which you can change the way features are installed.		
🔘 Repair			
1 ⁵	Repair installation errors in the program. This option fixes missing or corrupt files, shortcuts, and registry entries.		
Remove			
8	Remove Logi Ad Hoc Reporting 12.1 from your computer.		
InstallShield			
	< Back Next > Cancel		

4) Select the desired operation, **Modify** or **Repair**, and click **Next** to continue.



5) If you selected **Modify**, you'll see the following dialog box, which allows you to select or unselect the Logi Ad Hoc Scheduler Service.

😸 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard	—
Custom Setup	-
Select the program features you want installed.	=
Click on an icon in the list below to change how a feature is in	nstalled.
□ - LogiAnalytics Ad Hoc Report Builder	Feature Description
LogiAnalytics Ad Hoc Scheduler Service	
	This feature requires 0KB on
	your hard drive.
InstallShield	
Help < Back	Next > Cancel

6) Select the Scheduler, of desired, and click **Next** to continue.

Java -

This dialog box will not be presented in the Java Management Console installation process.

If you selected **Repair**, you'll go straight to the following dialog box:



🔡 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard		
Ready to Modify the Program 👝		
The wizard is ready to begin installation.		
Click Install to begin the installation.		
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.		
InstallShield		
< Back Install Cancel		

7) Click Install to install the Logi Ad Hoc Scheduler or initiate repairs.



8) Once the Modify or Repair process has completed, the following notification will be presented:

😸 Logi Ad Hoc Reporting 12.1 - InstallShield Wizard		
	InstallShield Wizard Completed The InstallShield Wizard has successfully modified Logi Ad Hoc Reporting. Click Finish to exit the wizard.	
12 Ad Hoc REPORTING		
< Back Finish Cancel		

9) Click **Finish** to close the dialog box.

At this point the MC will have been repopulated with the correct files. Any broken program group or shortcuts will have been repaired.

To verify the repair process:

- Look for the program group and shortcuts.
- Launch the Management Console from the shortcut.
- Using the Documentation shortcut, review a few of the documents. For information on using the MC to manage Logi Ad Hoc Reporting instances, refer to the <u>Logi Ad Hoc Management Console Usage</u> <u>Guide</u>.
- Verify that the original reason for the repair or modification has been addressed.



CONTACT US

For more information about other Logi Analytics products or assistance beyond this user manual, please contact Logi Analytics in the following ways:

Corporate Headquarters

- Phone: 1-888-LOGIXML (1-888-564-4965) (703) 752-9700
- **Fax:** (703) 995-4811
- Email: info@logianalytics.com
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- Web site: www.logianalytics.com

Sales Department

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Customer Support

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- Link: <u>http://www.logianalytics.com/support</u>